



NEWS RELEASE

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Hope HouseCalls Expands to Meet Growing Community Need *Physicians and Nurses Join Primary Care Practice*

Hyannis, Mass. – Hope HouseCalls announced it has added two physicians and a new care management service to its practice, to address the growing demand for its services. Hope HouseCalls provides primary care to patients in the safety and convenience of their homes, throughout Barnstable, Bristol, Dukes, Norfolk, Suffolk, Plymouth and parts of Middlesex counties.

Effective last month, Hope HouseCalls added a nursing-based, care management service. Medicare began paying for chronic care management (CCM) in January, to promote coordinated, higher-value care. This CCM service is designed to be helpful to patients, and to increase collaboration and communication between health care providers, their patients and caregivers.

Hope HouseCalls, part of the HopeHealth family of services, was established in 2012 to deliver primary care to those who find it challenging or impossible to regularly access office-based primary care. Hope HouseCalls physicians care for patients in the comfort and safety of their homes — whether in private homes, assisted living, retirement communities or other residential settings. The opportunity to take care of patients in their own homes and to get a sense of their living environments, their support systems, and their overall safety provides insight which cannot be gleaned from office or hospital visits. Over the past two years, the practice has cared for more than 1,000 patients, and the company continues to recruit new providers to grow patient capacity.

“We are excited to be expanding to meet growing patient demand and to enhance the practice’s value and scope of care,” said Lise Lambert, Chief Growth Officer, HopeHealth. “Our mission is to improve the quality of life for people with serious illness through our unique array of programs and services. Hope HouseCalls remains a strategic priority for HopeHealth, advancing this mission.”

“Our goals are to work closely with the medical community, healthcare and insurance member organizations, local and state agencies, families and caregivers, to provide high quality physician services, improve health outcomes and lower overall medical costs,” said David Rehm, CEO &

president, HopeHealth. “Research has consistently demonstrated this model of primary care improves quality of life and patient satisfaction, while reducing unnecessary hospitalizations, readmissions and emergency room visits.”

HopeHealth was established in 1981 as Hospice of Cape Cod, one of the nation’s pioneer programs. Today the company serves thousands of people each year — delivering a wide range of expert medical care, care management and support services throughout eastern Massachusetts.

New Hope HouseCalls Physicians

Dr. Henry Gravel

Dr. Gravel has enjoyed a long career in emergency medicine in southeastern Massachusetts at St. Luke’s Hospital, South Shore Hospital, St. Anne’s Hospital and Tobey Hospital. He is certified by the American Board of Emergency Medicine. He is a board member and founding partner of American Doctors Online Corporation, and has an ongoing geriatrics practice interacting with nursing homes. Dr. Gravel was a general medical officer in the U.S. Navy. He received a BA in premedical studies from St. Anselm’s College, received his medical degree from Georgetown University, and completed his residency training at St. Vincent’s Hospital and Boston University Affiliated Hospitals.

Dr. John E. Stively

Dr. Stively is Board Certified in Family Medicine with expertise in urgent and emergency care and chronic disease principles and protocols. He was director of the emergency department at St. Luke’s of Middleborough. He is on the Board of Directors at St. Luke’s Emergency Associates, where he was a founding member, and was a staff physician at St. Luke’s Hospital of New Bedford for over twenty years. Dr. Stively is assistant Chief Medical Officer of PhoneDOCTORx, a telemedicine company. He received a BA in Psychology from Swarthmore College, received his medical degree from the University of Pennsylvania and completed his residency in family practice and community medicine at the University of Minnesota.

About [HopeHealth](#)

HopeHealth, formerly known as Hospice & Palliative Care of Cape Cod, has been enhancing the quality of life for people experiencing serious illness and loss for more than 30 years. Today, the non-profit organization delivers a wide range of medical care, care management and support services throughout eastern Massachusetts. The HopeHealth family of services includes: Hope Hospice; Hope HouseCalls; Hope Dementia & Alzheimer’s Services; Hope Care for Kids; Hope Community Care; and Hope Academy. In June 2014, the Massachusetts Pain Initiative affiliated with the organization. Learn more by calling (800) 642-2423 or visiting [HopeHealthCo.org](#).

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