



NEWS RELEASE

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HopeHealth Welcomes New Hospice Leaders Becky Miller, LCSW and Jackie Nelson, RN, BSc, MPH

Hyannis, Mass. - [HopeHealth](http://www.HopeHealth.com) is pleased to announce the addition of two new leaders to their leadership team: Rebecca (Becky) Miller, LCSW, as hospice chief operating officer and Jacqueline (Jackie) Nelson, RN, BSc, MPH, as director of hospice quality and compliance. Miller has overall responsibility for hospice clinical operations and patient care services. Nelson is responsible for ensuring high quality care through a variety of initiatives and a strong hospice compliance program.

Miller brings over 20 years of experience as a social worker and a hospice operations leader. She was formerly the chief operating officer of Rainbow Hospice and Palliative Care in Mount Prospect, Illinois. She has a wealth of non-profit hospice experience and is known for her innovation, ability to facilitate and integrate newly affiliated organizations and a strong attention to clinical operational details.

Miller's career began at Rainbow Hospice and Palliative Care as a medical social worker and subsequently a grief counselor. Her leadership career began outside of hospice while she worked in the elementary/middle school sector in counseling and program development positions. She returned to Rainbow Hospice and Palliative Care in 2009 and held a variety of leadership positions, and most recently, as the chief operating officer. Miller received her bachelor's and master's in social work from the University of Illinois in Chicago. Miller recently relocated to Sandwich, Massachusetts.

Nelson brings over 30 years of experience in nursing including over 20 years in hospice and home care. She is formerly the director of palliative care and organizational quality and compliance officer for Arbor Hospice & Palliative Care in Ann Arbor, Michigan. She has a history of promoting a culture of excellence in patient care while working on quality assessment and improving quality outcomes.

Nelson's career began at Rush Presbyterian St. Luke's Medical Center in Chicago, Illinois, as a critical care nurse. Nelson received her Bachelor of Science in nursing from Andrews University and her master's in public health from Aurora University. Nelson recently relocated to Plymouth, Massachusetts.

"Becky and Jackie bring a wealth of combined hospice experience to our organization," said Diana Franchitto, president & CEO of HopeHealth. "Their exceptional talent and energy will help us

provide the highest quality of hospice care to our patients and their families. They will lead our hospice teams, ensuring we offer compassionate and quality hospice services to patients, their families and caregivers for years to come. Their passion and extensive experience are great additions to HopeHealth's leadership team.”

About [HopeHealth](#)

HopeHealth has been enhancing the quality of life for people experiencing serious illness and loss for more than 35 years. Today, the non-profit organization delivers a wide range of services for people with serious illness and their families. The HopeHealth family of services in Massachusetts includes: Hope Hospice; Hope Care for Kids; Hope Dementia & Alzheimer's Services and Hope Academy. The Massachusetts Pain Initiative is an affiliate of the organization. Learn more by calling (800) 642-2423 or visiting [HopeHealthCo.org](#).

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